

Access Statement – Malta Falconry Centre Dec 2016

Pre-Arrival

- Information about The Malta Falconry Centre is available on our website www.maltafalconrycentre.com and from all tourist offices, hotels and travel agents around Malta through brochures .
- The Malta Falconry Centre is situated at l-Imqabba road, Siggiewi, SGW 2603 or contact us on (00356) 21 460985.

All areas at the Malta Falconry Centre are fully accessible to all. All passageways are wide enough for free movement by any wheelchair and covered by fully non-slip concrete. The display show is held on the turfed area which is also fully accessible since being levelled soil covered with grass.

- The Malta Falconry Centre is open from Tuesday to Sundays and closed on all Mondays

Winter times: from 9.00 till 15.00 (1st October and 30th June)

Summer times: from 9.00 till 12.30 (1st July to 30th September).

Last Entrance is 30 minutes before closing time.

- Available Languages at the centre:
Information panels- Maltese and English
Booklets for Information panels -French, German, Italian, Spanish, Russian .
Tour by falconer and Display shows - English
- Bookings are accepted either by phone on (00356) 21460985 or email on info@maltafalconrycentre.com
- Prices at the door – Adults: € 8.00, Children: € 4.00 Family pack: € 22.00
- Child age applies up to 12 years - under 3 years entrance is free of charge
- We can be reached by bus number 62 from Valletta terminus, by taxi, by the **Malta Sightseeing South Route** and own personal car.

Car Parking Facilities

- Car park is available for visitors.
- The parking is very close to the main door and is wheelchair accessible. During opening hours the reception will be open in case visitors need assistance.
- The car park has lighting and is free of charge to visitors to the Malta Falconry Centre

Entrance and Reception

- The main entrance to the Malta Falconry Centre is accessible to all.
- Door at entrance is made out of glass and visitors can be assisted by staff if required.
- Clear signage is available.
- Reception area is also used as an information point for all of our clients.
- Seating is available in the reception area.

Main Attraction Area

- The attraction area is situated on one floor (groundfloor out doors)
- The attraction is wheelchair accessible.
- All areas of the attraction are clearly signed.

Display shows

- Two Displays per day in Winter at 11:00 and 14:00
- One Display per day in Summer at 11:00

(Weather Permitting)– On windy days bird handling sessions are held instead of Display shows

- Guide-books are provided in 5 different languages; French, German, Italian, Spanish and Russian (free of charge) to every visitor that include translated information which is found on boards situated around the centre .

Public Toilets

- Male, Female and Wheelchair accessible toilets are available.
- Baby changing Facilities are available in the Female toilets.
- Clear signage to toilets.

Cafeteria

- A coffee shop is available at the reception area.
- The cafe sells hot and cold drinks and snacks.

Gift shop

- The gift shop sells different souvenirs related to the Falconry Centre and gifts with the Maltese touch.

Aim of attraction

- The main aim of the Malta Falconry Centre is to offer a memorable experience to every visitor and is always investing in something new to keep on improving on its customer experience and improve its quality. Being situated in a rural set up and surrounded by the Maltese countryside and the natural environment we have the opportunity to showcase the visitors a different aspect what Malta could offer apart from the traditional Sun and Sea tourism.