### <u>Access Statement – Malta Falconry Centre Sep18</u>

### Pre-Arrival

• Information about The Malta Falconry Centre is available on our website

<u>www.maltafalconrycentre.com</u> and from all tourist offices, hotels and travel agents around Malta trough brochures.

- The Malta Falconry Centre is situated at l-Imqabba road, Siggiewi, SGW 2603 or contact us on (00356) 21 460985.
- The Malta Falconry Centre is open from Tuesday to Sundays and closed on all Mondays

Winter times: from 9.00 till 15.00 (1st October and 30th June)

Summer times: from 9.00 till 12.30 (1st July to 30th September).

Last Entrance is 30 minutes before closing time.

- Available Languages: Maltese, English, French, German, Italian, Spanish, Russian.
- Bookings are accepted either by phone on (00356) 21460985 or email on contact@maltafalconrycentre.com
- Prices at the door Adults: € 8.00, Children: € 4.00 Family pack: € 22.00
- Child age applies for 12 years under 3 years entrance is free of charge
- We can be reached by bus number 62 from Valletta Terminus, by Taxi, by the Malta Sightseeing South Route and own personal car.
- All areas at the Malta Falconry Centre are accessible to all.

### Car Parking Facilities

- Car park is available for visitors.
- The parking is very close to the main door and is wheelchair accessible. During opening hours the reception will be open in case visitors need assistance.
- The car park has lighting and is free of charge to visitors visiting the Malta Falconry Centre

## **Entrance and Reception**

- The main entrance to the Malta Falconry Centre is accessible to all.
- Door at entrance is made out of glass and visitors can be assisted by staff if required.
- Clear signage is available.
- Reception area is also used as an Information point to all of our clients.
- Seating is available in the reception area.

## Main Attraction Area

- The attraction area is situated on one floor (groundfloor out doors)
- The attraction is wheelchair accessible.
- All areas of the attraction are clearly signed.

### **Display shows**

- Two Displays per day in Winter at 11:00 and 14:00
- One Display per day in Summer at 11:00

(Weather Permitting - windy days) bird handling is held instead

 Guide-books are provided in 5 different languages; French, German, Italian, Spanish and Russian (free of charge) to every visitor that include translated information that is found on boards situated around the centre.

# **Public Toilets**

- Male, Female and Wheelchair accessible toilets are available.
- Baby changing Facilities are available.
- Clear signage to toilets.

### Cafeteria

- A coffee shop is available at the reception area.
- The cafeteria sells hot and cold drinks and snacks.

### Gift shop

• The gift shop offers for sale different souvenirs related to the Falconry Centre and gifts with the Maltese touch.

# Aim of attraction

The main aim of the Malta Falconry Centre is to offer a memorable experience to every
visitor and is always investing in something new to keep on improving on its customer
experience and improve its quality. Being situated in a rural set up and surrounded by the
Maltese countryside and the natural enviornment we have the opportunity to showcase the
visitors a different aspect what Malta could offer apart from the traditional Sun and Sea
tourism.